MHBE Board Meeting

May 19 ,2025

IT IDIQ NTE Approval Requests

Presented by:

Shirelle Green, Procurement Officer
Venkat R. Koshanam, Chief Information Officer

IT IDIQ Contract Overview

IDIQ Procurement for IT Services

IT consulting and technical support services are procured through a streamlined, competitive and cost-effective procurement process utilizing the Indefinite Delivery, Indefinite Quantity (IDIQ) Master Contract.

Contract Highlights

- In April 2023, 110 Master Vendors were approved for providing services under the IDIQ Master Contract for Five (5) Years from July 1, 2023 to June 30, 2028 under specific Functional Areas and Labor Categories.

- Task Orders were awarded for a Base Period of Three (3) Years, with two, One (1) year optional extensions. We are currently on Base Year 2. We have 153 IT IDIQ staff under various functional areas.

- For FY26, the Not-to-exceed (NTE) amount approval is requested for $34.15 million with the Federal participation amount of ~$24.70 million and State participation amount ~$9.45 million.

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Tasks Orders by Functional Areas

Functional Areas	
1. Enterprise Service Provider (ESP)	6. Information System Security
2. Web and Internet Systems	7. Application Service Provider
3. Electronic Document Management	8. IT Auditing, Testing and Quality Assurance Services
4. Software Engineering	9. IT Management Consulting Services
5. Systems Management and Maintenance	10. Documentation/Technical Writing

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IT Functions

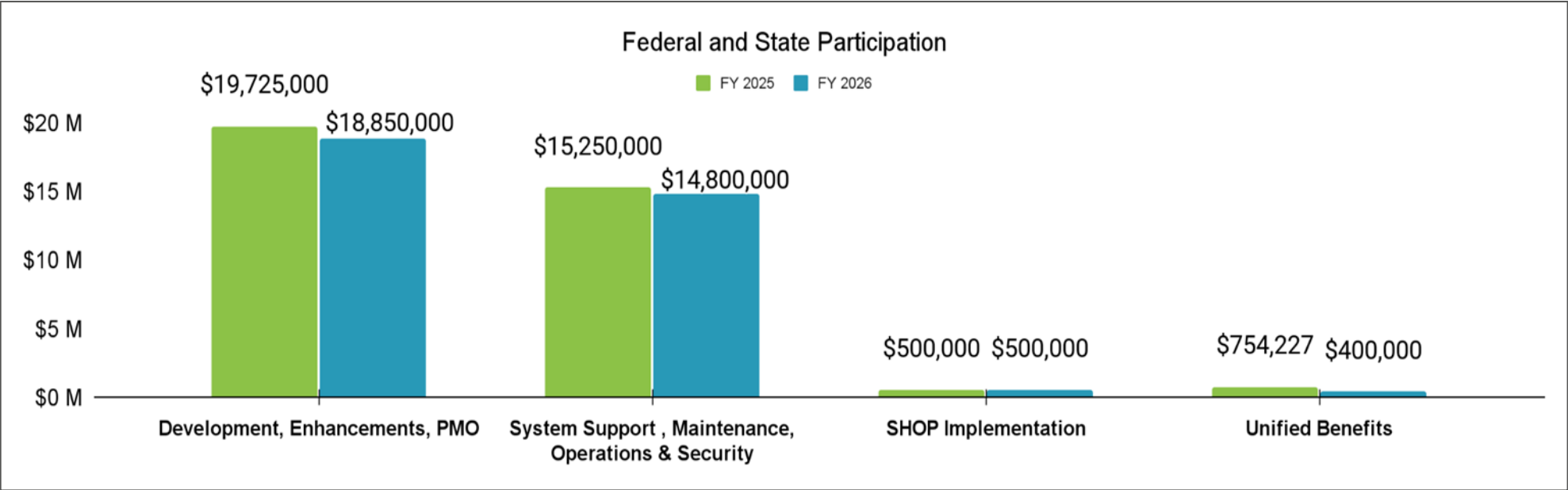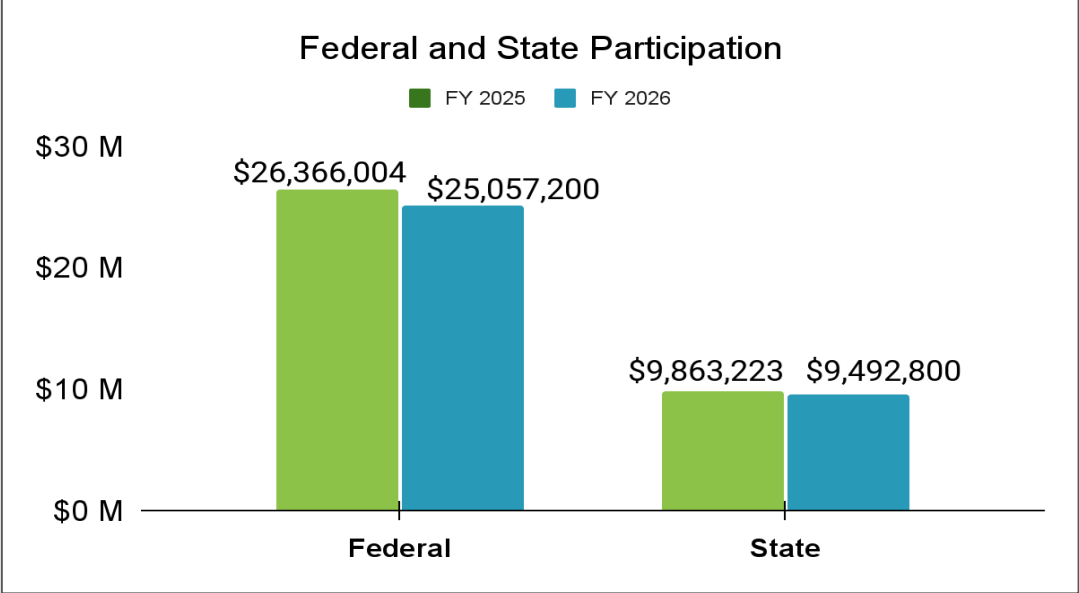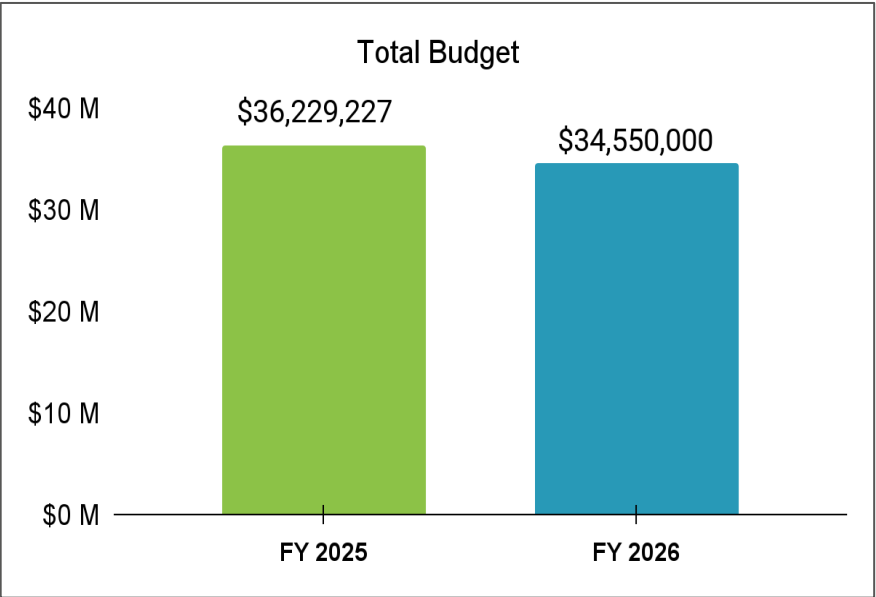| PMO (90/10)	Enhancements (90/10)	System Support (75/25)	Maintenance (75/25)
• Project Management • Release Management • Requirements Management • Change Management • IT Policy Implementation • IT Procurement Support • IT Liaison with external entities • IT Audit and Compliance Support • CMS Reporting	• Development • System Enhancements • Interface/Integration Initiatives • Mobile App • ChatBot, LiveChat, Broker Connect and other channels/tools and applications • UX Redesign and Enhancements • Salesforce CRM and Internal Apps development • Special Project Initiatives	• EDI Operations • 8001/834 Processing • Production support and workflow management • Notice generation • IRS H36, H41, SBMI,1095-A, 1095-B and data reconciliation • Medicaid redeterminations • Renewals, OE • Data/Reporting • Testing & QA	• System Operations • AWS Infrastructure • In-house Infrastructure • Software licensing support • System performance monitoring • VPN, tunnels, set-up and security • VoIP network maintenance • System security and maintenance • Database Administration

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4

IT IDIQ NTE Amount Comparison

Total Budget

- FY 2025: $36,229,227
- FY 2026: $34,550,000

Federal and State Participation

	FY 2025	FY 2026
Federal	$26,366,004	$25,057,200
State	$9,863,223	$9,492,800

Federal and State Participation

	FY 2025	FY 2026
Development, Enhancements, PMO	$19,725,000	$18,850,000
System Support, Maintenance, Operations & Security	$15,250,000	$14,800,000
SHOP Implementation	$500,000	$500,000
Unified Benefits	$754,227	$400,000

IDIQ Budget Comparison - FY 2025 & FY 2026*

Work Category	Federal/State	FY 2025			FY 2026 (Estimated)		
		Federal Amount ($)	State Amount ($)	Total Amount ($)	Federal Amount ($)	State Amount ($)	Total Amount ($)
Development, Enhancements, PMO	90/10 (79% / 21%)	15,622,200	4,102,800	**19,725,000**	14,929,200	3,920,800	**18,850,000**
System Support , Maintenance, Operations & Security	75/25 (66% / 34%)	10,065,000	5,185,000	**15,250,000**	9,768,000	5,032,000	**14,800,000**
SHOP Implementation	100% State	-	500,000	**500,000**	-	500,000	**500,000**
Unified Benefits	90/10 (90% / 10%)	678,804	75,423	**754,227**	360,000	40,000	**400,000**
Total Amount		**26,366,004**	**9,863,223**	**36,229,227**	**25,057,200**	**9,492,800**	**34,550,000**

Request to Approve

MHBE Requests the Board To:

Approve a total Not-to-exceed (NTE) amount of **$34,550,000**, with the federal financial participation amount of **$25,057,200** and state participation amount of **$9,492,800** for the IT IDIQ contracts for the Fiscal Year 2026, subject to the availability of Federal and State funds.

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MHBE Board Meeting
May 19, 2025

IT Software Procurements

Presented by:
Tracey Gamble, Procurement Manager
Venkat R. Koshanam, CIO

Informatica PowerCenter

MHBE leverages Informatica PowerCenter to support the integration of diverse data sources, enabling efficient data extraction, transformation, and loading (ETL) processes across the core applications of the Health Benefit Exchange (HBX).

License Period   : August 1, 2025 - July 31, 2026
Licensing Model   : Subscription Renewal
Procurement Method   : Competitive Sealed Bid Invitation for Bid (IFB)
Vendor Awarded   : Software Information Resource Corp (SIRC)
Contract Amount   : $290,722.61

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License Cost (2025-2026)

Functionality	Function	Federal 66% ($)	State 34% ($)	Total Cost ($)
B2B Data Format Library	Provides pre-built templates for standard EDI and other B2B transaction formats, simplifying processing and integration of specialized files.			
Partitioning Option	Distributes data processing across multiple CPU cores and operating systems to balance workload and improve overall efficiency.			
PowerCenter Standard Edition	Enables large-scale, cross-platform data integration tasks in production environments with enterprise-level support and maintenance.	191,876.92	98,845.69	290,722.61
High Availability Option	Automatically redirects workloads to healthy resources upon component failure to minimize downtime and ensure continuous operation.			
Team-based Development Option	Allows multiple developers to collaborate concurrently on Informatica projects, speeding development and reducing integration errors.			

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Request for Approval

MHBE requests the Board's approval to:

Award contract to **Software Information Resource Corp** in the amount of **$290,722.61**, with a Federal Participation amount of **$191,876.92** and State participation amount of **$98,845.69,** to renew the **Informatica Power Center** subscription licenses for the period from **August 1, 2025 - July 31, 2026.**

EDB Postgres

MHBE uses the EDB Postgres database management system as the primary platform for storing transactional data related to both Medicaid and private health insurance consumers. Additionally, MHBE maintains electronic data interfaces with the Department of Labor and the IRS to securely access income and federal tax information for eligibility determinations.

License Period : August 28, 2025 - August 27, 2027 (2 Years)
Licensing Model : Subscription Renewal
Procurement Method : Competitive Sealed Bid Invitation for Bid (IFB)
Vendor Awarded : vCloud Tech, Inc.
Contract Amount : $450,794.48

License Cost (2025-2027)

Product	Function	Federal 66% ($)	State 34% ($)	Total Cost ($)
EDB Postgres On-Prem Enterprise Plan with Production Support	Enterprise grade PostgreSQL environment optimized for scalability, reliability, and mission-critical workloads in production. The production support offers 24x7 help for the critical production environment	297,524.36	153,270.12	450,794.48
EDB Postgres On-Prem Enterprise Plan with Basic Support for Non-Production	PostgreSQL setup optimized for non-production workloads, enabling teams to build, test, and validate applications reliably with foundational support services.			

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Request for Approval

MHBE requests the Board's approval to:

Award contract to **vCloud Tech, Inc.** in the amount of **$450,794.48** with a Federal Participation amount of **$297,524.36** and State participation amount of **$153,270.12,** to procure EDB Postgres subscription licenses for the period from **August 28, 2025 - August 27, 2027.**

PingIdentity (formerly ForgeRock)

PingAM provides centralized, policy-based access control for MHBE's web applications, including the MHC Consumer Portal, Worker Portal, Salesforce CRM, Content Manager, Mobile Apps, and SailPoint IdentityIQ. It delivers a robust framework for authentication and authorization, enhancing security through a flexible policy engine and support for multiple authentication methods.

License Period   : August 1, 2025 - July 31, 2027 (2 Years)
Licensing Model   : Subscription Renewal
Procurement Method   : Competitive Sealed Bid Invitation for Bid (IFB)
Vendor Awarded   : AIxtel, Inc.
Contract Amount   : $466,741.10

License/Support Cost (2025-2027)

Product	Function	Federal 66% ($)	State 34% ($)	Total Cost ($)
Ping Identity - External	End-to-end identity and access management for external applications, including the consumer portal, CRM, and mobile apps, covering user directory and authorization policy management, federation and API gateway security, user-managed access, push-based MFA, adaptive risk analysis, and authentication engine upkeep to ensure seamless, secure customer experiences.	308,049.13	158,691.97	466,741.10
Ping Identity - Internal	End-to-end identity and access management for internal applications including the worker portal, covering user directory and authorization policy management, federation and API gateway security, role-based access controls, password self-service, adaptive risk analysis, and authentication engine upkeep to ensure secure, efficient employee experiences.			

Request for Approval

MHBE requests the Board's approval to:

Award contract to **Alxtel, Inc.** in the amount of **$466,741.10** for two years, with a Federal Participation amount of **$308,049.13** and State participation amount of **$158,691.97,** to procure PingIdentity (formerly ForgeRock) subscription licenses for the period from **August 1, 2025 - July 31, 2027.**