

MHBE Board Meeting

April 21, 2025

IT Procurement

Presented by:

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Akamai License Procurement

Akamai License Procurement



Background

MHBE leverages the Akamai product suite to secure its web and mobile platforms, optimize security, implement Waiting Room capabilities, enhance website performance, and conduct cloud monitoring to ensure secure and efficient operation of the Health Benefit Exchange (HBX) systems.

Procurement Summary

- The license period (One year) is from **July 1, 2025 – June 30, 2026**
- Licensing Model: Subscription Renewal
- Procurement Method: Invitation for Bid (IFB)
- Awardee: **Carahsoft Technology Corporation**
- Cost of licenses for 1 year (Current): \$457,680.12
- Cost of licenses for 1 year (2025-2026): **\$457,680.12**

License Cost (2025-2026)

Product	Function	Federal 66% (\$)	State 34% (\$)	Total Cost (\$)
App & API Protector	Protects websites and Application Programming Interface (APIs) against different types of attacks	302,068.88	155,611.24	457,680.12
Client Reputation	Provides a reputation score for each IP address in respect to the potential risk it poses			
Cloud Monitor	A real-time, push API service that delivers transaction data from Akamai to MHBE's monitoring environments			
Protect & Perform Service Mgmt Plus	Provides ongoing configuration assistance from Akamai for MHBE needs			
mPulse	A Real User Monitoring (RUM) solution to track website performance problems and discover optimization opportunities			
mPluse Service	Ongoing assistance to assess real user monitoring and fine tuning solutions			
Visitor Prioritization Cloudlet	Provides Waiting Room function to reduce load and controls site traffic accessing resources			
Edge DNS	A solution to ensure continuous DNS availability and high performance			

Request for Approval

MHBE requests the Board to approve:

Contract award to **Carahsoft Technology Corporation** to renew Akamai license subscription for the period from July 1, 2025 to June 30, 2026, in the amount of **\$457,680.12** with a Federal Funding Participation of **\$302,068.88** and State Participation amount of **\$155,611.24**.

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Corticon License Procurement

Corticon License/Support Renewal



Background

MHBE leverages the Corticon Business Rules Engine to automate and manage end-to-end eligibility and enrollment decision-making processes for the Health Benefit Exchange (HBX) system.

Procurement Summary

License/Support Period (One year) is from **August 1, 2025 – July 31, 2026**

Licensing Model: Maintenance Renewal

Procurement Method: Invitation for Bid (IFB)

Awardee: **vCloud Tech, Inc**

Cost of Licenses/Support (Current): \$438,356.00

Cost of Licenses/Support (2025-2026): **\$428,659.76**

License/Support Cost (2025-2026)

Product	Function	Federal 66% (\$)	State 34% (\$)	Total Cost (\$)
Corticon Studio	Windows-based standalone development environment for modeling, creating and testing business rules. This is where all business rules for various enrollment scenarios in use in the MHBE enrollment system get created.	282,915.44	145,744.32	428,659.76
Corticon Business Rules Server	Implements services for deploying business rules defined in the Corticon Studio. Execute the business rules based on the information entered by the consumers.			

Request For Approval

MHBE requests the Board to approve:

Contract award to **vCloud Tech, Inc** to renew Corticon licenses for the period from August 1, 2025 to July 31, 2026, in the amount of **\$428,659.76** with a Federal Funding Participation of **\$282,915.44** and State Participation amount of **\$145,744.32**.