



MHBE

Consumer Decision Support Workgroup

November 13, 2024

12:30PM – 1:45PM

Via Google Meets

Members:

Lisa Barrows
Steve Doman
Ruth Getachew
Cara Chang
Thomas Hamel
Allison Mangiaracino
Seth Sevenski-Popma
Shlomo Rosenstein
Lisa Skipper, Co-Chair
Shelly Eldridge

MHBE Staff

Kimberly Edwards
Becca Lane
Amelia Marcus
Johanna Fabian-Marks
Makeda Hailegeberel
Betsy Plunkett
Maggie Church

Welcome and Approval of October 16 Minutes

Lisa Skipper, Co-Chair, welcomed members to the meeting before asking for a motion to approve the minutes from the Workgroup's October 16 meeting. Shelly Eldridge moved to approve the minutes. Allison Mangiaracino seconded. The Workgroup voted unanimously to approve the minutes.

Agenda

Amelia Marcus, Health Policy Analyst at the Maryland Health Benefit Exchange (MHBE), reviewed the agenda, noting that this is the last meeting for the Workgroup and will include any final discussion on the draft report that was sent out prior to the meeting. Then, the Workgroup will vote to finalize the report.

Overview of Survey Results

Ms. Marcus explained that the draft Workgroup report contains the full list of the Workgroup's recommendations, summaries of its scope and outcomes, and the results of the survey sent to Workgroup members after the Workgroup's October 16 meeting. She then provided an overview of those survey results: 12 of the Workgroup's 14 voting members completed the survey. With four votes each, the two recommendations that were most commonly voted as priorities were to simplify the plan tile display and the explanations given for financial assistance. The next most commonly prioritized items were for the MHBE to consider providing tailored plan recommendations, improve the explanation given for why consumers are asked about their expected health care usage, and displaying important aspects of plan design, such as the premium and deductible,

more prominently. The full results of the survey are included in the appendix to the Workgroup report.

Final Discussion

Ms. Marcus opened the floor for discussion of the survey results or of any final items on the full draft Workgroup report. No discussion followed.

Vote to Approve Workgroup Report

Ms. Skipper moved to approve the draft Workgroup Report of Recommendations as presented as final. Cara Chang seconded. The Workgroup voted unanimously to approve the report as final.

Next Steps

Ms. Marcus then explained the next steps to follow. On November 14, MHBE staff will present the Workgroup's recommendations to the MHBE Standing Advisory Committee. The full report will also be posted on the [web page](#) for the Consumer Decision Support Workgroup. Finally, the MHBE will keep Workgroup members informed about discussions and changes that arise from the Workgroup's efforts. She thanked members for their participation and for helping to produce thoughtful, comprehensive recommendations, as well as thanking the Workgroup's Co-Chairs and MHBE staff. She then closed the meeting.

Adjournment

The meeting adjourned at 12:45 PM.

Chat record:

00:09:54

Maggie Church -MHBE-: great job, thorough report!