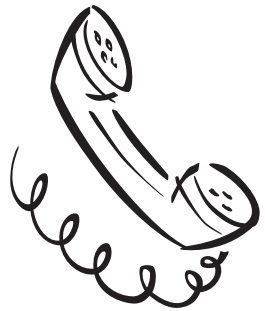


Attention HealthChoice Members

Are you having trouble getting health care from your MCO or your doctor?



Call the HealthChoice
Help Line
(800) 284-4510



HealthChoice

Maryland's Managed Care Program
for Medicaid Participants

When you have questions about your health care:

First, call your MCO if you:

- Can't get an appointment
- Can't find a specialist
- Need help getting transportation to a medical visit
- Have trouble getting drugs at the pharmacy
- Have special needs and are not able to get the care you need
- Think you should be getting better care
- Just have questions about your care

**Call the Member Services
number on your MCO card.**

Don't be afraid to call.
The MCO's job is to help you.
They cannot take any action
against you for calling for help.

*We are here to help you
and your family get the
health care you need.
Just give us a call.*

Second, call the HealthChoice Help Line if you:

- Didn't get all of your questions answered
- Were denied the care you believe you need
- Want to talk with someone about your MCO or your doctor

**Call (800) 284-4510
8:00 a.m. - 5:00 p.m.
Monday - Friday**



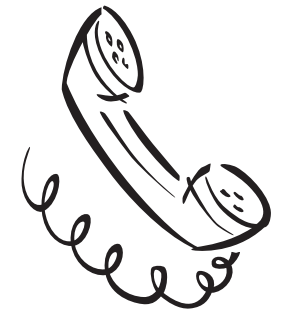
You do not have to call your MCO first.
You can call the HealthChoice Help Line at any time at **(800) 284-4510**.

Call the
HealthChoice
Help Line
(800) 284-4510

If you:

- Called your MCO and did not get all your questions answered
- Want to talk with someone about your MCO or your doctor
- Were denied the care you believe you need

We are here to help you and your children get the health care you need. Just give us a call.



Tear off this card and keep it in your wallet.

HealthChoice
Help Line
(800) 284-4510

Call us when you have questions about your health care. We're here to help you.