

MHBE Board Meeting

April 20, 2020

IT Procurement

Presented by:

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Raelene Glasgow, Procurement Officer, MHBE

Agenda

IT Procurements

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Akamai License Renewal (notice only)

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DMI System Operations Contract Renewal

Akamai License Renewal Notice

Background

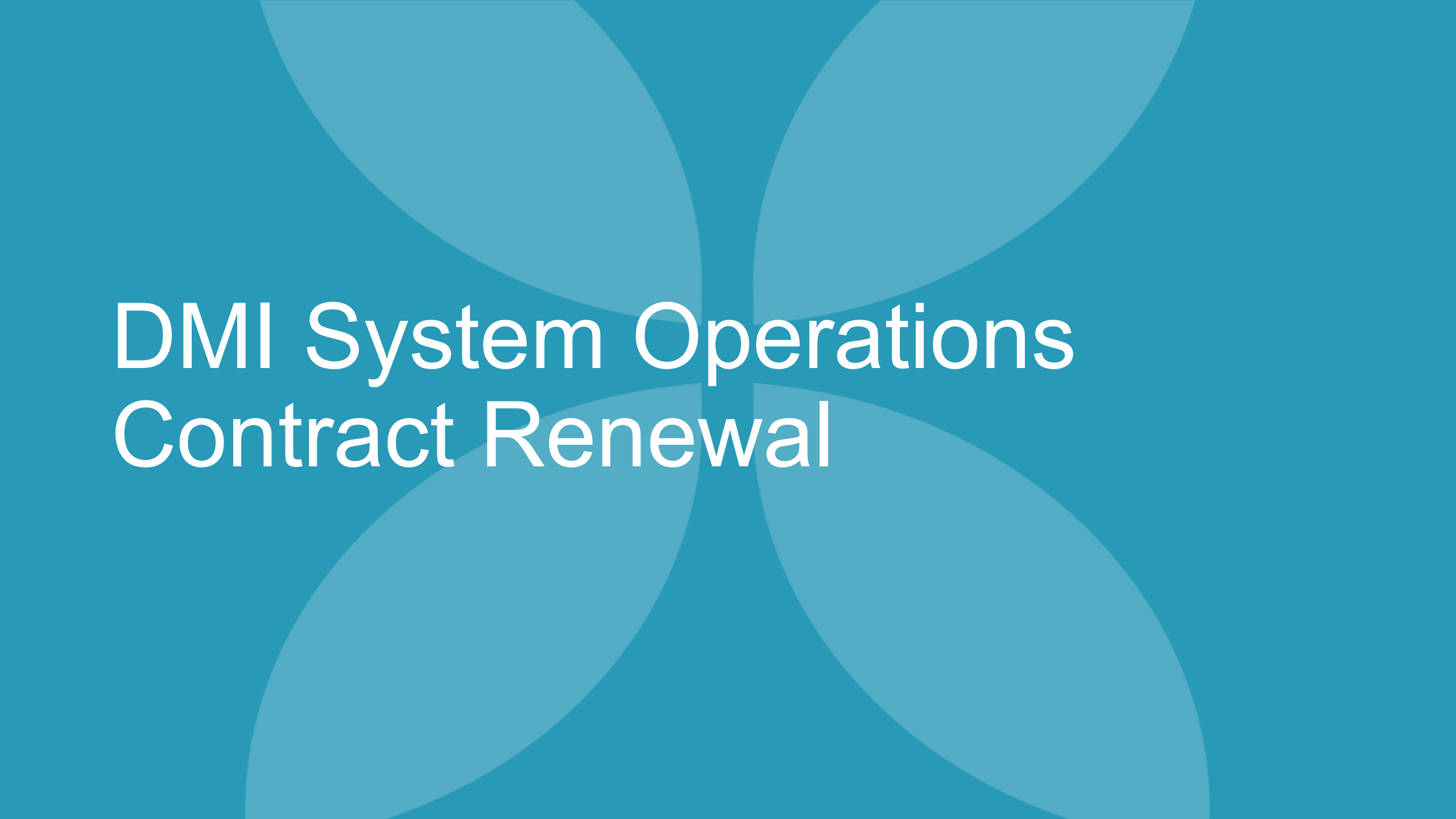
MHBE utilizes **Akamai** product suite to protect its Web and Mobile platform, perform Security Optimization, implement Waiting Room, enhance Website Performance and Cloud Monitor functions for the secured and efficient operations of HBX (Health Benefit Exchange) systems.

Procurement Summary

- The Akamai licenses expire on **June 30, 2020**
- The current year cost of Akamai licenses is **\$456,507.24**
- The License Renewal period (1 year) is from **July 1, 2020 – June 30, 2021**
- Procurement Method is Invitation for Bid (IFB)
- The Board's approval of contract award will be requested in May 2020

Akamai License Cost in FY 2021 (Projected)

Product	Function	FFP -75% (\$)	SFP - 25% (\$)	Total Cost (\$)
Kona Site Defender	Protects websites and Application Program Interfaces (API) against attacks	294,447.17	162,060.07	456,507.24
Visitor Prioritization Cloudlet	Provides Waiting Room function to reduce load and controls site traffic accessing resources			
Enhanced Support	Offers faster response times from Akamai technical support when needed			
Cloud Monitor	Is a real-time, push API service that delivers transaction data from Akamai to MHBEs monitoring environments			
Service Management	Provides ongoing configuration assistance from Akamai for MHBE needs			
mPulse	Real user monitoring (RUM) solution that enables developers, admins, and performance engineers to see website performance problems and devise optimization			
Client Reputation	Provides an additional layer of protection on top of Kona Site Defender. It provides a reputation score for each IP address in respect to the potential risk it poses			

The background is a solid teal color with four large, overlapping, semi-transparent circles of a lighter shade of teal. The circles are arranged in a cross-like pattern, with each circle overlapping the others in the center.

DMI System Operations Contract Renewal

DMI Contract Renewal

Background

MHBE contracts with Digital Management Inc. (DMI) for HBX System Operations support services for monitoring and ensuring system availability, performing system maintenance including software upgrades, facilitating software releases, managing system configuration, database, security and providing support for system audit and compliance requirements.

Procurement Summary

- HBX System Operations Contract was awarded to DMI on May 09, 2016 for the Base Period from May 19, 2016 to May 18, 2019 with two optional one-year renewals until May 18, 2021 for a total Not-to-exceed (NTE) amount of \$9,987,585.48
- Option Year 2 (Final Option Year) is up for renewal for the period from May 19, 2020 through May 18, 2021 at the cost of **\$2,071,351.80**
- MHBE requests approval to modify DMI's Systems Operations Support Contract for the Option Year 2 with a proposed cost reduction of **\$500,000**, for the net contract amount of **\$1,571,351.80**

DMI Contract Amount - Option Year 1 Vs Option Year 2

Option Year 1			Option Year 2		
FFP-75%(\$)	SFP-25% (\$)	Total Amount(\$)	FFP-75% (\$)	SFP-25%(\$)	Total Amount (\$)
1,336,021.91	735,329.89	\$2,071,351.80	1,013,521.91	557,829.89	1,571,351.80

Request to Approve second Option Year Renewal

MHBE requests the Board's approval to exercise the second option year renewal of the Contract with Digital Management Inc. (DMI) from May 19, 2020 to May 18, 2021 reducing the Option Year 2 of the contract amount from \$2,071,351.80 to \$1,571,351.80.