

**RESOLUTION OF THE BOARD OF TRUSTEES
REGARDING PROVIDER DIRECTORIES**

WHEREAS, the Board of Trustees (Board) of the Maryland Health Benefit Exchange (MHBE) strongly supports the need of consumers to easily and readily identify providers from which they can receive in-network, affordable and accessible health care;

WHEREAS, it is the expectation of the Board that all parties (including carriers, providers, and appropriate state agencies) will cooperate in ensuring that provider directories are as accurate and up to date as possible;

NOW THEREFORE, BE IT RESOLVED that the Board directs the MHBE staff to work with the appropriate state agencies (including the Department of Health and Mental Hygiene, Board of Physicians, and the Maryland Insurance Administration) to develop a strategy that encourages and, if necessary and appropriate, requires providers and carriers to update information in the provider directories in a timely manner.

I HEREBY CERTIFY that the foregoing Resolution was adopted on this 22nd day of February, 2016, by the Board of Trustees of the Maryland Health Benefit Exchange.



S. Anthony McCann, Vice-Chair